2022 City of Terrace Homeless Count

Acknowledgements

City of Terrace Homeless Count 2022

Minimum Homeless Count Figures

The 2022 Homeless Count was conducted by volunteers and staff of Ksan Society over the evening of April 11 and during the day of April 12. Folks accessing Ksan Transition House, Ksan Residence & Shelter, and the Capacity Expansion Shelter were included in the total count plus folks who agreed to answer the street count. The results of our surveys are as follows:

21 Women
43 Men
2 Non-Binary

84 Total Homeless

54 Sheltered
30 Unsheltered

Top Causes For Loss of Housing

Addiction | Not Enough Income | Conflict With Spouse | Complaint

Age Groups

Under 18	19-29	30-39	40-49	50-59	60+
1	9	20	13	13	5

Most Used Services

Emergency Room | Food | Ambulance

Prepared By

Ksan Society

Executive Summary: Profile of Homelessness in Terrace, BC in 2022

The 2022 Homeless count was undertaken as a "Point-in-Time" (PiT) count. The count was conducted over a 24-hour period. Only individuals who reported spending the night in a local shelter, hospital, outside, or couch surfing on April 11th, or otherwise self-identified to the team as living in homelessness on the day of April 12th, were included in this data set.

Number of persons counted as living in homelessness in 2022

A total of **84 persons** in the City of Terrace were identified as living in homelessness on April 11th/12th, 2022. Of those, 30 (36%) were considered unsheltered and 54 (64%) were considered sheltered.

64 surveys were filled out either partially or in full. The remaining 20 stayed in a shelter and did not complete a survey. 4 of the 20 were counted as women by virtue of staying at the Transition House.

The 54 individuals counted as sheltered stayed the night in the following locations:
21 at Ksan Residence & Shelter
23 at the Capacity Expansion Shelter
9 at the Ksan Transition House
1 person indicated they had spent the night at Mills Memorial Hospital, and no one was reported in RCMP cells.

The 30 individuals who were counted as unsheltered spent the night:
26 outside/in a vehicle
4 couch-surfed

Persons living in homelessness are primarily citizens of Terrace

61 individuals responded to the question related to length of time in the community. 25 (41%) reported being in Terrace for less than a year. Table 8 shows that 59% of individuals living in homeless, who responded to the survey, have been in Terrace for 1 year or more.

Persons of Indigenous Ancestry Over-Represented

Indigenous Persons are overrepresented in the population experiencing homelessness in Terrace by 3.5 times. https://townfolio.co/bc/terrace/demographics

The total number of Persons identifying with Indigenous ancestry is a count of those who

participated in the survey and self-identified as Indigenous.

62 folks answered this question on the survey and of those respondents, 49 identified as Indigenous, representing 79% of all respondents to this question. Indigenous Peoples represent most of the persons, who are living in homelessness, as identified by the 2022 Terrace Homeless Count.

Men Continue to Be the Majority of People Counted

Among the 68 persons who responded to the question, the number of MALE respondents was 43 out of 68 or **63%.**

Planning Map of Terrace, BC utilized for 2021 Homeless Count

In 2022, we used an updated City if Terrace map and slightly altered the volunteer routes from previous years. Some recommendations from prior teams were implemented, which included reducing the time spent on the bench and double/triple up the downtown core. The team in that area found that they needed more volunteers and the outlying areas, including the bench, found no persons [willing] to do the survey. As such, the team assigned to the downtown area was increased to three people on the morning shift with other teams available to assist if needed.
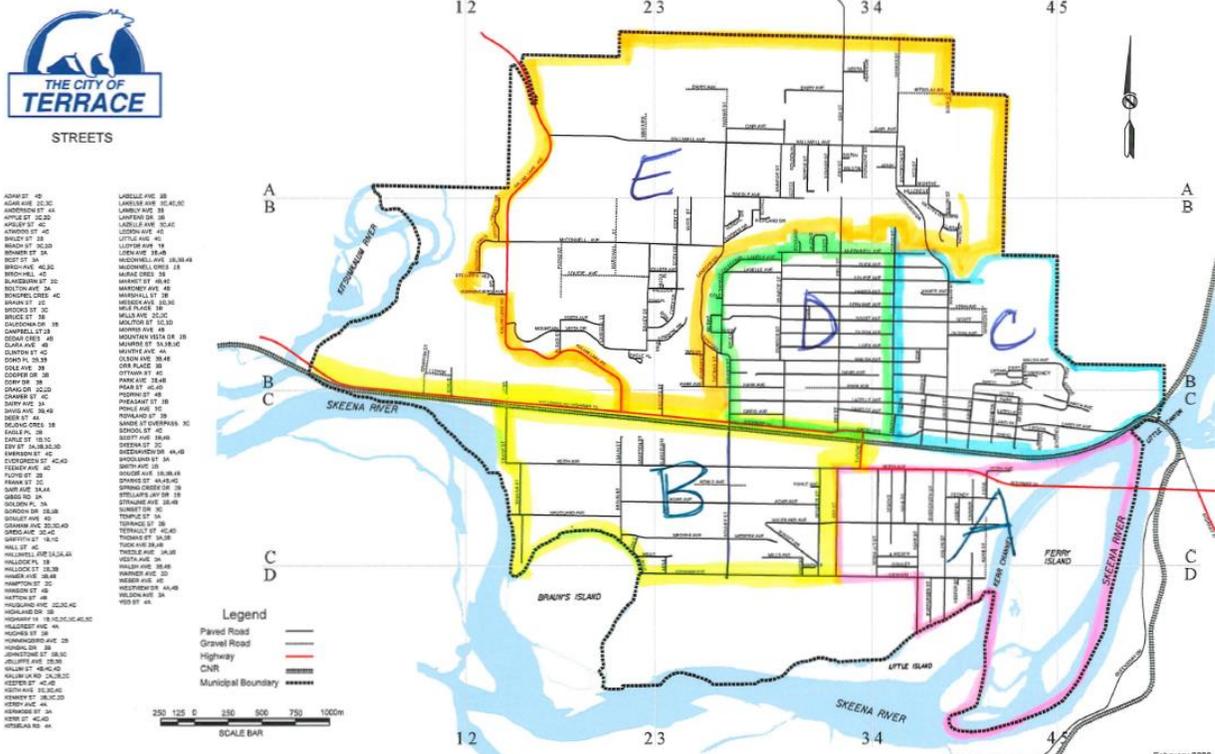
Table of Contents

Glossary of Relevant Terms

Affordable Rental Housing: For people who have low-to-moderate income but may not be eligible for subsidized housing. Rents are equal to, or lower than, average rates in the private market. Housing is considered affordable when 30 per cent or less of your household's gross income goes towards paying for your housing costs.

BC Housing (BCH): Develops, manages, and administers a range of subsidized housing options and programs across BC.

Capacity Expansion Shelter (CES): Shelters that have been extended temporarily due to the COVID19 pandemic and are open 24/7.

Encampment: Any area where an individual or group of people live in homelessness together, often in tents or other temporary structures. Also referred to as homeless camps, tent cities, homeless settlements, or informal settlements. An encampment contains one or more tents/temporary structures.

Extreme Weather Response (EWR): Shelters are activated when conditions are deemed severe enough to present a substantial threat to the life and/or health of people who are living in homelessness.

Homelessness: Homelessness describes the situation of an individual, family, or community without stable, safe, permanent, appropriate housing, or the immediate prospect, means, and ability of acquiring it. It is the result of systemic or societal barriers, a lack of affordable and appropriate housing, the individual/household's financial, mental, cognitive, behavioural or physical challenges, and/or racism and discrimination. Most people do not choose to live in homelessness, and the experience is generally negative, unpleasant, unhealthy, unsafe, stressful, and distressing.

Homeless Prevention Program (HPP): Is an initiative aimed at providing individuals in identified at-risk groups facing homelessness with portable rent supplements and support services to help them access rental housing in the private (non-subsidized) housing market.

Indigenous identity: Refers to whether the respondent chose to represent as First Nations, Metis, or Indigenous Ancestry.

LGBTQIA2+: LGBTQIA2+ is an abbreviation that stands for: lesbian, gay, bisexual, transgender, queer (or sometimes questioning), intersexual, asexual and two-spirited. The plus-sign signifies a number of other identities and is included to keep the abbreviation brief when

written out; the full abbreviation is LGBTTTQQIAA. The primary reason why the LGBTQIA2+ community and pronouns matter is because it creates a positive impact on mental health, emotional well-being and quality of life for those a part or allied with the group. https://sites.austincc.edu/accent/the-lgbtqia2-community-our-pronouns-when-how-to-use-them/

Magnet Event: An event that might draw individuals who fit the demographic criteria for the Count.

No answer/not known: In many tables there is a line for 'no answer/not known'. This includes both individuals who declined to answer a question but who may have completed the rest of the survey, and those individuals who did not answer the survey at all but were counted through shelter statistics forms.

No fixed address (NFA) locations: Includes jails, detox centres and hospitals/short-term medical facilities; individuals are included in "Sheltered" unless broken out differently in specific tables.

Sheltered: Sheltered refers to all individuals in the Count who were identified as living in homelessness and who stayed overnight on the night of April 19th in a shelter, including a transition house for women and children fleeing violence. It also includes individuals with no fixed address who were staying temporarily in a hospital, jail, or detox facility the night of April 11th, unless this information is detailed differently in specific tables.

Shelters: Includes shelters (emergency shelters, capacity expansion, temporary nightly shelters, extreme weather response shelters and other shelter programs), safe houses, and transition houses.

Supportive Housing: Subsidized housing with on-site supports for single adults, seniors, and people living with disabilities at risk of or experiencing homelessness. These supports help folks find and maintain stable housing.

Unsheltered: The unsheltered respondents include all individuals in the count who completed a street survey on April 12th and who had no formal physical shelter overnight on April 11th (i.e. were staying outside, in alleys, doorways, camps, parks, and vehicles). It also includes folks who were staying temporarily at someone else's place (couch surfing) overnight on April 11th, and who were interviewed on the street or at an event or service on April 12th.

Introduction

The 2022 City of Terrace Homeless Count was structured after the "Point-in-Time" (PiT) survey method, providing only a "snap-shot" of a population of folks experiencing homelessness within the municipal boundaries of the City of Terrace. This glimpse into homelessness in the community of Terrace began on the evening of the 11th and ended the evening of the 12th of April, encompassing a 24-hour period.

The purpose of the count was to provide an understanding into the nature and the scope of homelessness in Terrace. The Point-in-Time method represents a minimum number of individuals who may be experiencing homelessness as a baseline.

During the 2022 Terrace Homeless Count, information was collected from folks who did not have a place of their own where they could expect to stay for more than 30 days and/or where they were not paying rent. This included folks who:

1. Stayed outside the night of April 11th camping, in a car, sleeping rough, etc. or stayed temporarily indoors with others, either "couch surfing" or "crashing".

2. Stayed the night of April 11th in the Capacity Expansion Shelter, Ksan Residence & Shelter, and the Ksan Transition House.

Homeless Counts have been conducted in the City of Terrace since 2014, except in 2020 due to the COVID19 pandemic. Each count has provided variant numbers in terms of the population of individuals who experience homelessness.

The 2022 City of Terrace Homeless Count was led by Ksan House Society. Ksan operates multiple local shelters including Ksan Residence & Shelter (emergency shelter), Ksan Transition House (transition house for women and children fleeing violence), and the Capacity Expansion Shelter (temporary shelter). Ksan is one of the leading social service organizations in Terrace, with 3 primary foci of service delivery: housing and homelessness, anti violence programming, and food security and sustainability.

This is the second year that a shelter operator has the led the homeless count in Terrace. Ksan is in a unique position to conduct the city's homeless count because of the nature of their programming and the ability of shelter staff to provide surveys through the 24-hour period. In the past, surveys would be delivered to our shelters and picked up before the 24-hr period was completed. This year, Ksan staff counted folks in the Shelter environment over the entire 24-hour period, surveying folks who 'drop-in' or are referred to as NRS's (Non-Resident Supports).

For instance, in a 24-hour period the Capacity Expansion Shelter supports up to 50 individuals but of those 50, only approximately 23 will have spent the night.

The 2022 City of Terrace Homeless Count was strengthened by training provided by a consultant experienced in BC Homeless Counts to Ksan's staff and volunteers. This count was able to utilize standardized survey forms created for the 2022 Provincial Homeless Count, which enables the data obtained to be consistent, as much as possible, year to year, across the province.

This report and presentation provides the findings of this "snap-shot" in time. Comparisons between data from previous years is included for the sake of context and understanding trends.

The Challenging Task of Estimating Homelessness

The Point-In-Time (PiT) methodology estimates a minimum number of folks who identify as living in homelessness over a 24-hour period.

1. Visible Homeless: The PiT survey counts only a select portion of Terrace's homeless population. This population is referred to as the "visible" homeless. The analogy of an iceberg has been used in previous reports, and we believe it is still a good reflection of the realities of the homeless count in Terrace. Where it is likely that many or most folks living in homelessness live below the waterline and the "visible" homeless exists above the waterline, the focus of this report is limited to counting folks who are considered "visibly" homeless.

2. Hidden Homeless: Not included in this report, or the data collected, are the "hidden homeless". These are individuals and/or families who do not have a regular address in which they have security of tenure. This group may be staying temporarily in another household (couch surfing). Respondents who indicated that they were couch surfing were included in the Street Survey. Other "hidden homeless" may choose to remain secluded within bush camps or abandoned homes or buildings, or actively avoid contact with the public, service providers, and the police. Numerous people who were approached by the Homeless count team declined to be surveyed for various reasons. The 2022 count only included folks found during the 24-hour survey window who agreed to complete the survey.
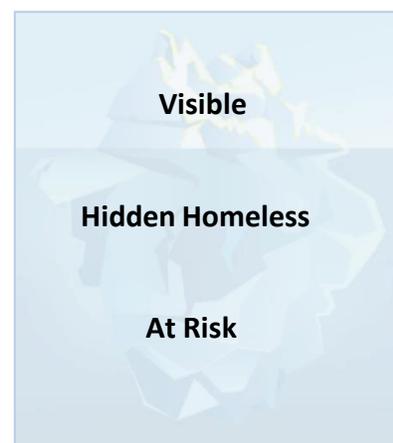
3. At Risk: Also, not included in this report, or the data collected, are those individuals "at risk" of becoming homeless. A myriad of factors can put an individual, or family, at risk of becoming homeless. Job loss, unmanaged addiction, violence, or the threat of violence, difficult health issues and mental health concerns can all put strains on an individual's ability to maintain housing. Financial issues are most cited as putting an individual or family "at risk" of homelessness.

COVID19 Pandemic

Since the COVID19 pandemic, the provincial government has continued to provide shelter operators with funding for Capacity Expansion Shelters across the province. In Terrace, another year of funding was granted for 24-hour operation through to March 31, 2023.

On November 14th, 2021, Ksan Society opened the Extreme Weather Shelter at the same location as the Capacity Expansion Shelter, operating 16 hours per day, 4:30pm-7:30am. It closed on April 1, 2022.

Volunteers conducting the Street Survey did not come across any encampments on April 12th as has been seen in previous years. On possibility for this could be due to the Capacity Expansion Shelter being in operation.

2019 Housing Developments in Terrace: effects on numbers of persons living in homelessness

- On May 1, 2019, Stone Ridge Estates, 45 units of affordable housing opened their doors to new tenants.
- On June 25, 2019, Sonder House, 52 unit of supportive housing saw new tenants.
- On November 15, 2019, Cedars Housing, 22 bachelor units for low-income individuals opened its doors.

Even with these newer housing options in Terrace, and a total of 119 new units, the homelessness count increased from 71 in 2019, to 74 in 2021, and 84 in 2022.

Findings

1. The Minimum Number of Folks Experiencing Homelessness in Terrace

This section provides an overview of the total number of people counted in the 2022 Homeless Count in the City of Terrace. It also includes data from previous Terrace Homeless Counts, where available, to identify trends.

1.1. Total Population Experiencing Homelessness Included in the Point in Time Count

We recorded a minimum of 84 individuals living in homelessness in Terrace for the 24-hour period starting 6pm on April 11th – 6pm on April 12th. Of those, 54 were sheltered in one of the local shelters and 30 individuals were enumerated through the Street Survey.

Of the 54 sheltered individuals counted, 23 spent the night at the Capacity Expansion Shelter, 21 at Ksan Residence and Shelter and 9 at the Transition House. Each of these shelters regularly operates at or near capacity. RCMP reported no persons meeting the screening criteria in cells the night of April 11th and one individual reported spending the night in the hospital.

Table 1: Sheltered or Unsheltered

Sheltered or Unsheltered Homeless	Number of Individuals	Percentage
Unsheltered	30	36%
Capacity Expansion Shelter	23	27%
Ksan Residence & Shelter	21	25%
Ksan Transition House	9	11%
RCMP Cells & Hospital	1	1%
Total	**84**	**100%**

1.1.1. Trend: Past to Present

Table 2 puts together data from each of the available Terrace Homeless Counts. The differing methodologies associated with the data collection year to year must be considered as a factor when making comparisons based on data from Table 2.

Table 2: Sheltered or Unsheltered: Year over Year Trends

	2014	2015	2016	2017	2018	2019	2021	Avg.	2022	2022 Compared to Average
Sheltered	21	33	36	21	68	22	56	37	**54**	**+17**
Unsheltered	41	30	44	31	28	49	18	34	**30**	**- 4**
Unknown	5	10	18	11	-	-		-	-	-
Total	**67**	**73**	**98**	**63**	**96**	**71**	**74**	**77**	**84**	**+7**

Note: the unknown category of past counts was eliminated in 2018. Recording observed or perceived homelessness (i.e. someone asleep in the park who may appear homeless) relies on

subjective judgment of the survey taker and inserts the potential for double counting thus is not a technique utilized past 2017.

2. Profile of Folks Experiencing Homelessness in Terrace in 2022

2.1. Gender Identity

Participants were asked their gender. Among the respondents, the majority identified as MAN, at 63% while WOMAN respondents represented 31% of the respondent population, and 2 identified as TWO-SPIRIT or UNLISTED.

GENDER	Number of Individuals	Percentage
Man	43	65%
Woman	21	32%
Two-Spirit or Unlisted	2	3%
Total Respondents	**66**	

2.1.1. Trans Experience

A separate question asked about trans experience. (Gender identity is different than how persons were born). Two respondents identified as someone with trans experience.

Table 3: Gender & Trans Experience

TRANS EXPERIENCE	Number of Individuals	Percentage
Yes	2	
No		
Total Respondents		

2.2. Trends re: Gender

The year over year trend of female respondents appears stable, with seven less WOMAN respondents in 2022 than the 7-year average. The number of MAN respondents in 2022 is 2 less than the 7-year average.

Table 4: Gender: Year over Year Trends

	2014	2015	2016	2017	2018	2019	2021	Average	2022	2022 compared to average
Man	45	45	76	40	68	43	36	45	43	-2
Woman	21	28	37	21	28	26	16	28	21	-7
Non-Binary or Unlisted							2		2	+2

2.3. Age Groups

This category presents demographic information related to age. Average age is 41.6 years with the youngest being 15 and the oldest being 89.

Table 5: Age Groups of folks living in homelessness.

AGE GROUPS	Number of Individuals	Percentage
Youth (<18)	1	1.6%
Adults (19-29)	9	15%
Adults (30-39)	**20**	**33%**
Adults (40-49)	13	21%
Adults (50-59)	13	21%
Seniors (60+)	5	8%
Total Respondents	**61**	**100%**

2.4. Indigenous Identity

Table 6: Indigenous Identity

INDIGENOUS IDENTITY	Number of Respondents	Percentage
First Nations	40	
Metis	8	
Indigenous Ancestry	1	
Inuit	0	
Indigenous TOTAL	**49**	**79%**
Not Indigenous	13	21%
Total Respondents	**62**	**100%**

2.4.1. Other Identified Racial Groups

Out of the 61 responses, 79% of respondents identified as Indigenous. Of those 21% that did not identify as Indigenous, 86% identified as having European descent, 9% identified as Black Canadian or Afro-Caribbean, and 5% identified as Southeast Asian.

2.5. Length of Time Living in Homelessness

49% of folks have experienced homelessness for less than 1 year and 51% have lived in homelessness for 1 or more years. **Average years** living in homelessness is 3.05; the shortest being 1 and the longest being 48.

Table 7: Length of Time Respondents Have gone Without a Place of Their Own

LENGTH OF TIME HOMELESS	Number of Individuals	Percentage
Years	30	51%
Months	21	36%
Weeks	5	8%
Days	3	5%
Total Respondents	**59**	**100%**

2.6. Length of Time in Terrace

61 individuals responded to the question related to length of time in the community. 12 (24%) reported being in Terrace for less than a year. Table 8 shows that 76% of individuals living in homeless, who responded to the survey, have been in Terrace for 1 year or more.

Table 8: Length of Time in Terrace

LENGTH OF TIME IN COMMUNITY	Number of Individuals	Percentage
Years (greater than 1 year)	26	43%
Months (1 or more months, less than or equal to 1 yr)	15	25%
Always Been Here	10	16%
Weeks (defined as 1-3.9 weeks)	8	13%
Days	2	3%
Total Respondents	**61**	**100%**

2.7. Community of Origin

Table 9: community of origin

COMMUNITY BEFORE COMING TO TERRACE	Number of Individuals
Prince Rupert	12
Terrace	11
Kitimat	7
Smithers/Telkwa	2
Total Respondents	**32**

2.8. Health Challenges

Respondents were asked to identify health conditions that impact their lives. The opportunity was available to provide an answer in more than one category. Addiction was most cited by individuals surveyed.

Folks were also asked if they Identify as having an *Acquired Brain Injury (ABI)* that happened after birth. (for example, from injury related to an accident, violence, an overdose, stroke, or brain tumour)

Table 10: Health Challenges

HEALTH CONDITIONS *(more than 1 possible)*	Number of *Surveys*	Percentage *(Based upon number of respondents, not responses)*
Addiction	48	75%
Mental Health Issues	33	52%
Medical condition/Illness	22	34%
Physical disability	18	28%
Learning Disability or Cognitive Impairment	14	22%
Acquired Brain Injury	23	36%
Total *SURVEYS*	**64**	

2.9. Main Sources of Income

Surveyed individuals were asked to report their main sources of income. More than one answer was allowed in this category. Income Assistance was the highest cited category at 42 times as noted in Table 11.

There was a wide range of income sources. Details regarding the category "other" were not

gathered in this report.

Table 11: Main Sources of Income

MAIN SOURCES OF INCOME (More than 1 possible)	Number of Responses	Percentage (Based upon number of respondents, not responses)
Income assistance	42	66%
Disability benefit	10	16%
Binning	10	16%
GST/HST	7	11%
Friends/family	7	11%
Job (FT/PT/Casual)	7	11%
No income	4	6%
OAS/GIS	4	6%
Canada Pension Plan/Pension	3	5%
Panhandling	2	3%
Employment insurance	1	2%
VAC Benefit	1	2%
Child/Family Tax Benefit	1	2%
Total Respondents	**64**	

2.10. What Happened That Caused Folks to Lose Their Housing Most Recently

A wide range of reasons for housing loss are evident from Table 12. The most cited reason was related to Substance Use, reported 18 times. Not Enough Income was the second highest reason at 16 times.

Table 12: Reasons for Housing Loss

REASONS FOR HOUSING LOSS (More than 1 possible)	Number of Responses	Percentage (Based upon number of respondents, not responses)
Substance Use	18	28%
Not enough income	16	25%
Conflict with Spouse/Partner	14	22%
Complaint	7	11%
Other	7	11%
Landlord Conflict	6	9%
Conflict with Parent/Guardian	4	6%

Incarceration	4	6%
Mental Health	4	6%
Conflict with Other	3	5%
Experienced abuse by spouse/partner	3	5%
Experienced abuse by other	3	5%
Death or Departure of Family Member	3	5%
Physical Health	3	5%
Left Community	2	3%
Unfit Housing Conditions	1	2%
Hospitalization	1	2%
House Sold or Renovated	1	2%
Total Respondents	**64**	

2.11. Patterns of Service Use

Homeless Count Survey participants were asked about their use of services in the City of Terrace. Respondents were invited to provide more than 1 answer to the question. Of those who answered this question, 66% claimed to utilize emergency room services, 63% said they used food services, and 53% reported using non-emergency hospital services. Participants were invited to name multiple services used.

Table 13: Patterns of Service Use

SERVICES USED IN LAST 12 MONTHS *(More than 1 possible)*	Number of Individuals	Percentage *(Based upon number of respondents, not responses)*
Emergency Room	42	66%
Food Services	40	63%
Ambulance	35	55%
Hospital/medical (nonemergency)	34	53%
Housing Services	30	47%
Mental Health	29	45%
Employment Services	17	27%
Legal Services	17	27%
Health Clinic	17	27%
Dentist	13	20%
Other Addiction Services	11	17%
Supervised Injection	11	17%
Total Respondents	**64**	

2.12. In Care

Participants were asked if, as a chid or youth, they were ever in foster care, in a youth group home, or on an independent living agreement. 48% of those individuals who responded to this question claimed to have been in the care of child services or foster care. 52% cited never having spent time in care.

Table 14: Foster Care

FOSTER CARE/CHILD SERVICES	Number of Individuals	Percentage
No	31	52%
Yes	29	48%
Total Respondents	**60**	**100%**

2.13. Age First Experienced Homelessness

Table 15 reports the age at which a respondent claimed they initially experienced homelessness. 56% of the respondents reported experiencing being homeless for the first time before they reached the age of 25. **Average age** was 26.6 with the youngest being 2 and the oldest being 64.

From a volunteer observer: *I was surprised to learn recently that it is quite a frequent occurrence for youth to be "kicked out" of their homes. This was shared with me by a 14 yr. old junior high student who has friends that are regularly kicked out of their homes by their parents. I am wondering where these kids go when they get kicked out as there are no shelters for youth. (2021 homeless count)*

Table 15: First Time Experiencing Homelessness:

AGE FIRST TIME HOMELESS	Number of Respondents	Percentage
Youth (<25)	33	56%
Adults (25 - 54 years)	22	37%
Seniors (>55 years)	4	7%
Total Respondents	**59**	**100%**

2.14. How Folks Describe Their Sexual Orientation

Of the 59 responses to this question, 7% of respondents identified as gay, bisexual, or intersex, while 93% identified as heterosexual.

2.15. Housing Loss Related to the COVID-19 Pandemic

19% of individuals reported losing their housing due to the COVID-19 pandemic.

Table 16: Housing Loss Related to the COVID-19 Pandemic

HOUSING LOSS	Number of Individuals	Percentage
No	48	81%
Yes	11	19%
Total Respondents	**59**	**100%**

Count Methodology

3.   Methodology

This section describes elements of the methodology of the 2022 Terrace Homeless Count.

3.1. Surveys

On the evening of April 11th, 2022, staff from Ksan shelters gathered data using a paper-based "Shelter" survey designed by BC Housing and the Homelessness Services Association of BC. The survey was specifically designed for those individuals utilizing shelter services.

The following day, a similar survey designed to screen out those counted in the shelters the night before was utilized by staff and volunteers for Ksan Society. This survey is referred to as the "Street" survey. Both the sheltered and street surveys were designed and tested to be statistically valid and reliable regarding the data being collected. The RCMP were asked to report out on the number of individuals in cells with no fixed address.

3.2. Planning: This Year and Next

Prior to the day of the count, Ksan Society and the City of Terrace determined the 11th and 12th of April would be an appropriate date for the Homeless Count. In selecting this date, we took into consideration Child Care Benefit, Income Assistance, and Easter statutory holiday dates.

Prior to the day of the count, Ksan Society reviewed the city map used during the 2021 homeless count and changed the coverage of the routes in response to staff and volunteer feedback of needing more help in the downtown area and less coverage in the outlying areas such as the bench.

The zones ensured all areas within the Municipal boundaries would be covered. We invited

Bylaw to participate in the count; they advised on the areas where encampments were known.

Staff and volunteers underwent training facilitated by a consultant experienced in BC Homeless Counts to review the survey tool and safety information.

On the day of the count, the staff and volunteers reviewed the guidelines related to confidentiality and emphasized the importance of safety for everyone. We paired staff and volunteers with anyone who was more experienced when possible.

A magnet event has been used in previous counts to appeal to folks who might be living in homelessness. This was not done in the 2022 count but will be considered in future events.

After the event, we emailed volunteers for feedback and advice on the event for future reference.

We scheduled a date early next year to start the planning again and created a timeline to ensure we have planned appropriate coverage with the media and made requests of all applicable organizations such as Torca (to request flagging of the trails).

It was recommended by volunteers and other citizens, that the City of Terrace collaborate with the Regional District Kitimat-Stikine to expand the count into Queensway and Thornhill as it was suggested that quite a few camps have been pushed to outlying areas, hence lowering the Homeless Count number for the City of Terrace. Ksan intends to incorporate this feedback for next year's count.

3.3. Point in Time Counts

A PiT Count allows a community to better understand the nature and extent of homelessness and the characteristics of the population living in homelessness. Such counts support better planning and may allow communities to assess their progress in reducing homelessness.

A PiT Count is a snapshot: the success and accuracy of the numbers and information gathered depend on the thoroughness of the methods and participation by stakeholders.

A PiT Count is just one data collection strategy among many. Homelessness management information systems, such as Homeless Individuals and Families Information System (HIFIS), shelter bed counts, registry weeks, Homeless Prevention Program (HPP), and other research methodologies provide complementary information.

While a comprehensive PiT Count offers important information about a community, the count

cannot provide an exact number of people experiencing homelessness in any given community.

3.4. Benefits of Point-in-Time Counts

PiT Counts provide critical information to help guide local, provincial, and national responses to homelessness. PiT Counts enable communities to measure their progress in reducing homelessness and test the efficacy of community interventions. PiT Counts provide vital benchmarks, especially in communities where systematic data on homelessness is sparse.

Counts can increase a community's ability to act towards ending homelessness by:
- Identifying the characteristics of the local population.
- Increasing capacity to undertake a local needs assessment.
- Enhancing system planning and program development.
- Measuring progress toward ending homelessness.
- Increasing public awareness about homelessness.

3.5. Limitations

According to B.C. Non-Profit Housing Association & M. Thomson Consulting (2017), "Homeless Counts are inherently undercounts," and the 2022 Terrace Homeless Count was no exception.

Despite best efforts to include everyone who was living in homelessness during the Count, it is understood that some folks will be missed, and others may not want to participate.

3.5.1. Hidden Homelessness

Service providers have expressed concern that the Homeless Count numbers significantly underestimate the number of individuals who are living in homelessness. Stigma regarding homelessness may also impact a person's willingness to participate in the Homeless Count or to be identified as homeless.

The hidden homeless for the purpose of the Homeless Count includes people who are deep in forests or parks, in abandoned buildings, and couch surfing where volunteers don't find them. Similarly, service providers have expressed concern that women who are living in homelessness are undercounted. They may use coping strategies such as couch surfing or living in unsafe situations to avoid street homelessness.

3.5.2. Geography of Terrace

Terrace Mountain and many of the wooded areas throughout the city offer refuge to those who seek safety in seclusion. Wooded areas can also act as a guard for those who wish to avoid others.

3.6   The Weather

Leading up to the 2022 Terrace Homeless Count, the weather was trending warm. The day of the street count on April 12th, temperatures were 3.6 degrees Celsius (high) and -3.6 degrees Celsius (low) with winds of 54 km/h (max.). Compared to the last homeless count on April 20th, 2021, which temperatures were 19.3 degrees Celsius (high) and 0 degrees Celsius (low) with winds of 40 km/h (max.) (Source: Government of Canada Historical Weather Data)

This year's report was compiled by Amanda Owens, Executive Director, Kylie Nelson, Administrative Supervisor, and Lisa Schmidt, Director of Counselling and Support Programs.

Sincerely,

Amanda Owens
Executive Director
Ksan Society

Survey #:

SHELTER Survey | *2022 Homeless Count*

Interviewer Name: _____   Location: _____

PART 1: SCREENING

1. Are you willing to participate in the survey?
☐ Yes (Go to Q.2)
☐ No (END)
☐ Don't know/No answer (END)

2. Have you already answered this survey today (with someone wearing a yellow button)?
☐ Yes (END)
☐ No (Go to Q.3)
☐ Don't know/No answer (END)

3. Will you be sleeping here tonight?
☐ Yes (Go to Q.4)
☐ No (END)
☐ Don't know/No answer (END)

4. Do you currently have a place to stay where you pay monthly rent?
☐ Yes (Go to Q.5)
☐ No (Go to Q.5)
☐ Don't know/No answer (Go to Q.5)

PART 2: SURVEY

Please read: For the next questions, homeless means: "you don't have a place of your own where you pay rent and can stay for 30 days".

5. How long have you been without a place of your own?
_____ Days _____ Weeks _____ Months _____ Years
☐ Don't know/No answer

6. How old are you (OR) what year were you born?
Age _____ Year born _____
☐ Don't know/No answer

7. How old were you the first time you experienced homelessness?
Age _____ Year _____
☐ Don't know/No answer

8. What gender do you identify with? [Show or read list & check one]
☐ Woman
☐ Non-binary
☐ Two-spirit
☐ Man
☐ Not listed. Specify:_____
☐ Don't know/No answer

9. Do you identify as someone with trans experience (your gender identity is different than how you were born)?
☐ Yes
☐ No
☐ Don't know/No answer

10. Did you come to Canada as an immigrant, refugee or a refugee claimant? (e.g. applied for refugee status after coming to Canada)
Yes. Check one:
    ☐ Immigrant (Go to Q.10a)
    ☐ Refugee (Go to Q.10a)
    ☐ Refugee Claimant (Go to Q.10a)
☐ No (Go to Q.11)
☐ Don't know/No answer (Go to Q.11)

10a. How long have you been in Canada?
_____ Days _____ Weeks _____ Months _____ Years
Or date of arrival: _____ _____ _____
                Day   Month   Year
☐ Don't know/No answer

11.a) Do you identify as First Nations (with or without status, Treaty or Non-Treaty), Métis, or Inuit, or do you have other North American Indigenous ancestry?
☐ Yes. **Check all that apply:**
    ☐ First Nations. Specify:_____
    ☐ Inuit. Specify:_____
    ☐ Métis. Specify:_____
    ☐ Indigenous Ancestry. Specify:_____
    ☐ Not listed. Specify:_____
☐ No
☐ Unsure/No answer

11.b) In addition to your response, what racial groups do you identify with (e.g. Black, South Asian, White, etc.)? [Check all that apply]
☐ Arab (e.g. Syrian, Egyptian, Yemeni)
☐ Asian – East (e.g. Chinese, Korean, Japanese)
☐ Asian – South-East (e.g. Vietnamese, Filipino)
☐ Asian – South and Indo Caribbean (e.g. Indian, Pakistani, Sri Lankan, Indo-Fijian)
☐ Asian – West (e.g. Iranian, Afghan, Turkish)
☐ Black – African (e.g. Ghanaian, Ethiopian, Nigerian)
☐ Black – Afro-Caribbean and Afro-Latinx (e.g. Jamaican, Trinidadian, Afro-Brazilian)
☐ Black – Canadian/American
☐ Latin American (e.g. Brazilian, Mexican, Chilean, Cuban)
☐ White (e.g. European – English, Italian, Ukrainian, French; or Euro-Latinx)
☐ Not listed. Specify:_____
☐ Identify as Indigenous only
☐ Don't know
☐ No answer

12. Do you have family members or anyone else who stayed with you last night?
☐ Yes. **Check all that apply:**
    ☐ Partner/Spouse
    ☐ Child(ren)/Dependents: How many?_____
    ☐ Pets
    ☐ Not listed. Specify:_____
☐ No
☐ Don't know/No Answer

Page 1 of 2 ⟶

13. Do you identify as having the following health challenges at this time? [Read list & Check all that apply]

	Yes	No	Don't know/No Answer
Medical Condition/Illness	☐	☐	☐
Physical Disability	☐	☐	☐
Mental Health Issue	☐	☐	☐
Addiction	☐	☐	☐
Learning Disability or Cognitive Impairment	☐	☐	☐

14. Do you identify as having an acquired brain injury that happened after birth? (e.g. from injury related to an accident, violence, an overdose, stroke or brain tumour)
☐ Yes
☐ No
☐ Don't know/No answer

15. How long have you been in (city name)?
____Days ____Weeks ____ Months ___ Yrs (Go to Q.15a)
☐ Always been here (Go to Q.16)
☐ Don't know/No answer (Go to Q.16)

15a. Where did you live before you came here (i.e. city)?
Community:_____AND province:_____
OR country:_____
☐ Don't know/No answer

16. As a child or youth, were you ever in foster care, in a youth group home or on an Independent Living Agreement?
☐ Yes
☐ No
☐ Don't know/No answer

17. How do you describe your sexual orientation, for example gay, straight, lesbian? [Show or read list]
☐ Straight/heterosexual
☐ Gay
☐ Lesbian
☐ Bisexual
☐ Two-spirit
☐ Pansexual
☐ Asexual
☐ Questioning
☐ Queer
☐ Not listed. Specify: _____
☐ Don't know/No answer

18. Have you stayed in a homeless shelter in the last 12 months?
☐ Yes
☐ No
☐ Don't know/No answer

19. What services have you used in the past 12 months? [Read list & Check all that apply]
☐ Ambulance
☐ Emergency room
☐ Hospital (non-emergency)
☐ Dental clinic or dentist
☐ Mental health services
☐ Supervised Injection Site
☐ (Other) addiction services
☐ Health clinic
☐ Food Services
☐ Legal Services
☐ Employment and Financial services
☐ Housing Services
☐ Other Services. Specify: _____
☐ Don't know/No answer

20. Have you ever had any service in the Canadian Forces? (Includes army, navy, airforce, RCMP). [Check all that apply]
☐ Yes, Canadian military (army, navy, airforce)
☐ Yes, RCMP
☐ No
☐ Don't know/No answer

21. What are your sources of income? [Read list & Check all that apply]
☐ Welfare/income assistance
☐ Job full time
☐ Job part time
☐ Job casual (e.g. Contract work)
☐ Binning, Bottle collecting
☐ Panhandling
☐ Vending
☐ Money from family/friends
☐ Employment insurance
☐ Disability benefit (e.g. PWD, PPMB)
☐ Old age security (OAS)/ guaranteed income supplement (GIS)
☐ CPP or other pension
☐ Youth agreement
☐ Veteran/VAC benefits
☐ Child and family tax benefits
☐ GST/HST refund
☐ Other source(s): _____
☐ No income
☐ Don't know/No answer

22. What happened that caused you to lose your housing most recently? [Do not read list & Check all that apply]

A. Housing and Financial Issue:
☐ Not enough income for housing (e.g. Lost benefit, income, or job)
☐ Unfit/unsafe housing condition
☐ Building sold or renovated
☐ Owner moved in
☐ Landlord/tenant conflict
☐ Complaint (e.g. Pets/noise/damage)
☐ Left the community

B. Interpersonal and Family Issues
☐ Conflict with: spouse / partner
☐ Conflict with: parent / guardian
☐ Conflict with: other:_____
☐ Experienced abuse by: spouse /partner
☐ Experienced abuse by: parent /guardian
☐ Experienced abuse by: other:_____
☐ Death or departure of family member
☐ Experienced discrimination

C. Health or Corrections
☐ Physical health issue
☐ Mental health issue
☐ Addiction/substance use issue
☐ Hospitalization or treatment program
☐ Incarceration (jail or prison)

D. Other
☐ Other reason:_____
☐ Don't know/No answer

23. Was your most recent housing loss related to the COVID-19 pandemic?
☐ Yes
☐ No
☐ Don't know/No answer

24. In total, for how much time have you experienced homelessness over the PAST YEAR (the last 12 months)? (Best Estimate.)
_____ Days _____ Weeks _____ Months
☐ Don't know/No answer

Survey #: _____

STREET Survey | *2022 Homeless Count*

Interviewer Name: _____   Location: _____

PART 1: SCREENING

1. Are you willing to participate in the survey?
- ☐ Yes (Go to Q.2)
- ☐ No (END)
- ☐ Don't know/No answer (END)

2. Have you already answered this survey today or last night (with someone wearing a yellow button)?
- ☐ Yes (END)
- ☐ No (Go to Q.3)
- ☐ Don't know/No answer (END)

3. Do you currently have a place to stay where you pay monthly rent?
- ☐ Yes (Go to Q.4)
- ☐ No (Go to Q.4)
- ☐ Don't know/No answer (Go to Q.4)

4. Where did you stay last night?
- ☐ Outside (Go to Q.5)
- ☐ Makeshift shelter or tent (Go to Q.5)

Question continues in the next column----------------------->

- ☐ Abandoned/vacant building (Go to Q.5)
- ☐ Vehicle (car, van, RV, truck, boat). Specify vehicle:_____ (Go to Q.5)
- ☐ Shelter, Safe House, Transition House. Specify name:_____ (Go to Q.5)
- ☐ Detox/Hospital/Jail. Specify name:_____ (Go to Q.5)
- ☐ Someone else's place or couch-surfing (Go to Q.5)
- ☐ Parent(s) or guardian's house
  - ☐ I can safely stay as long as I want (END)
  - ☐ This is a temporary situation and I have a house or apartment I can safely return to (END)
  - ☐ This is a temporary situation and I <u>do not</u> have a house or apartment I can safely return to (Go to Q.5)
- ☐ Own place inside where you pay rent. Specify:_____ (END)
- ☐ Not listed. Specify:_____ (Go to Q.5)
- ☐ Don't know/No answer (END)

PART 2: SURVEY

Please read: For the next questions, homeless means: "you don't have a place of your own where you pay rent and can stay for 30 days".

5. How long have you been without a place of your own?
_____ Days _____ Weeks _____ Months _____ Years
- ☐ Don't know/No answer

6. How old are you (OR) what year were you born?
Age _____ Year born _____
- ☐ Don't know/No answer

7. How old were you the first time you experienced homelessness?
Age _____ Year _____
- ☐ Don't know/No answer

8. What gender do you identify with? [Show or read list & check one]
- ☐ Woman
- ☐ Non-binary
- ☐ Two-spirit
- ☐ Man
- ☐ Not listed. Specify:_____
- ☐ Don't know/No answer

9. Do you identify as someone with trans experience (your gender identity is different than how you were born)?
- ☐ Yes
- ☐ No
- ☐ Don't know/No answer

10. Did you come to Canada as an immigrant, refugee or a refugee claimant? (e.g. applied for refugee status after coming to Canada)
Yes. Check one:
- ☐ Immigrant (Go to Q.10a)
- ☐ Refugee (Go to Q.10a)
- ☐ Refugee Claimant (Go to Q.10a)
- ☐ No (Go to Q.11)
- ☐ Don't know/No answer (Go to Q.11)

10a. How long have you been in Canada?
_____ Days _____ Weeks _____ Months _____ Years
Or date of arrival: _____ _____ _____
　　　　　　　　　　 Day 　　Month 　　Year
- ☐ Don't know/No answer

11.a) Do you identify as First Nations (with or without status, Treaty or Non-Treaty), Métis, or Inuit, or do you have other North American Indigenous ancestry?
- ☐ Yes. Check all that apply:
  - ☐ First Nations. Specify:_____
  - ☐ Inuit. Specify:_____
  - ☐ Métis. Specify:_____
  - ☐ Indigenous Ancestry. Specify:_____
  - ☐ Not listed. Specify:_____
- ☐ No
- ☐ Unsure/No answer

11.b) In addition to your response, what racial groups do you identify with (e.g. Black, South Asian, White, etc.)? [Check all that apply]
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12. Do you have family members or anyone else who stayed with you last night?
- ☐ Yes. Check all that apply:
  - ☐ Partner/Spouse
  - ☐ Child(ren)/Dependents: How many?_____
  - ☐ Pets
  - ☐ Not listed. Specify:_____
- ☐ No
- ☐ Don't know/No Answer

Page 1 of 2 ➡

13. Do you identify as having the following health challenges at this time? [Read list & Check all that apply]

	Yes	No	Don't know/ No Answer
Medical Condition/Illness	☐	☐	☐
Physical Disability	☐	☐	☐
Mental Health Issue	☐	☐	☐
Addiction	☐	☐	☐
Learning Disability or Cognitive Impairment	☐	☐	☐

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☐ Disability benefit (e.g. PWD, PPMB)
☐ Old age security (OAS)/ guaranteed income supplement (GIS)
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☐ Conflict with: spouse / partner
☐ Conflict with: parent / guardian
☐ Conflict with: other:_____
☐ Experienced abuse by: spouse /partner
☐ Experienced abuse by: parent /guardian
☐ Experienced abuse by: other:_____
☐ Death or departure of family member
☐ Experienced discrimination
C. Health or Corrections
☐ Physical health issue
☐ Mental health issue
☐ Addiction/substance use issue
☐ Hospitalization or treatment program
☐ Incarceration (jail or prison)
D. Other
☐ Other reason:_____
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☐ Yes
☐ No
☐ Don't know/No answer

24. In total, for how much time have you experienced homelessness over the PAST YEAR (the last 12 months)? (Best Estimate.)
____ Days ____ Weeks ____ Months
☐ Don't know/No answer